Sunday brunch starting again

From: Hotel Gracanica <info@hotelgracanica.com>

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To: info@hotelgracanica.com

Dear friends of Hotel Gracanica,

After a long pandemic break, we'll start again with our Sunday brunch this coming Sunday. As before, you'll find a broad selection of dishes at our self-service buffet: local cheeses and cold cuts, homemade bread and croissants, homemade jams, muesli, soup or salad, several main dishes, desserts and more.

Our new price is 15 € for adults and 1 € per year of age for children up to 14. Included in the price are fresh juices, mineral water, coffee and tea.

And as before, the <u>Jimmy Mustafa Band</u> will play for you from 12 p.m. to 2 p.m. Brunch starts at 11 a.m. and continues until 2 p.m.

Reservations are highly recommended: tel. 038 729 888 or 049 764 000.



We hope that you have passed the pandemic without major problems! For the hotel, it has of course been a very difficult time, with very few guests. Fortunately, while most of the staff got infected with Covid19, none required hospitalization or worse.

Last month finally, the situation became more relaxed, and the number of guests and reservations now increases almost daily. On some days, the hotel has even been booked out. We hope that this trend will continue.

If you are living abroad, take note that Kosovo is at present a good travel destination. The number of new infections has been dropping continuously, and for the past 6 days, the 7-day-incidence per 100'000 inhabitants was as low as 3, lower than in most European countries.



Most of our staff has been with us for more than five up to eight years, but there have also been changes. Denis Gidžić has left, and to replace him, Bojan Aksić has switched from the night to the day shift. Our new night receptionist is Nikola Gačić. Two more changes are upcoming, as our waitress and receptionist Tamara Krstić will soon move to Serbia and our night receptionist Nikola Ćosić will leave us at the end of the month.



Our new night receptionist Nikola (right) jumping into the pool for our upcoming

As we found out, Tamara is not only an excellent waitress and receptionist, but also a great photographer. Therefore we asked her to make new photos of the hotel, as many things had changed since our last ones. You can see all of them on our <u>website</u>.



Our garden in early June this year

We again had a very flattering article in a major newspaper. The article in the "Frankfurter Allgemeine Sonntagszeitung" started like this:

"This hotel can't exist, we thought. Not here. The swimming pool, the designer lamps, the custom-made furniture, the unobstructed view of the lush, green fields, the peace in the evening when we stared on the terrace at the sea of dots of dancing fireflies: this hotel was so understated and stylish that one would expect it to be in Tuscany or some other blessed corner on our continent. But not in Kosovo."

For the complete article (in German) - and many others in in English, German, French, Italian, Dutch, Greek, Serbian, Albanian and Romanes - check our website!

Wie das Allgäu, nur mit Minaretten

Wer hätte das gedacht: Der Kosovo ist ein vorzügliches Familienreiseziel. Es gibt Berge, Pizza und einen Hotelpool



Lufthansa Clty Center Was sage ich meinem Kind, wann wir in den Urlaub fahren?



If you are planning to come to the hotel soon - we certainly hope so! -, please be aware that we have raised most of our room prices by ca. 5% at the beginning of the year - for the first time since the opening -, to compensate for the accumulated inflation.

If you want to learn more about the hotel and its history (in Swiss German!), there is a beautiful video by our friend Kuno Schläfli, published in April last



We had another beautiful <u>article in the Swiss "Tagesanzeiger"</u>, done by Aleksandra Hiltmann. You may remember her for the <u>photo exhibition</u> she had at the hotel in 2017. She interviewed our two co-managers, Lidija and Aziza, after the first wave of the pandemic::

"Lidija (pictured left): "The worst moment was when we had to close the hotel. We felt as if we had to leave our own home."

Aziza (pictured right): "We are like a family here, the hotel is like a home to us." Lidija: "After that came the big insecurity. The government promised us money to replace our wages. But this came very late. Without the support of Andreas, our Swiss boss, we would not have come through. He kept all his 16 employees."

Aziza: "Especially last year it went so well. Tourists came not only from Switzerland, but from all over the world, even in winter."

Lidija: "While the hotel had to stay closed, we guarded it. I wasn't afraid of burglars. There were always two of us here. We also took care of the flowers and the garden."

Aziza: "We had to get special permits to be allowed out at all for the duration of a whole shift. You were only allowed out for a few hours a day. In my family, everyone was assigned a different time. It was very complicated."

Lidija: "Now the hotel is open again - and we had to spend a lot of money on the extra hygiene measures. We adhere to it very strictly. And we don't bribe anyone to waive one or another requirement for us. That makes it all the more difficult."

Lidija Fazliu und Aziza Ramic, Rezeptionistinnen im Hotel Gracanica



«Wir schmieren niemanden, um uns die Auflagen zu erlassen»: Lidija Fazliu (links), Mitarbeiterin im Hotel Gracanica. Foto: Atdhe Mulla

If you would like to get more often updates on what is going on at the hotel - and see the new staff photos early on! -, follow us on <u>Facebook</u>, <u>Instagram</u> or <u>Twitter</u>!

Best regards,

Hotel**Graçanica*****

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